

ENROLMENT & APPLICATION FORM

Before filling out this form please read our *Guidelines*. You will also be asked to sign a *Waiver and Release of Liability*.

Human Details:

Name: _____

Address: _____

Suburb: _____ Postcode: _____

Phone numbers:

Mobile: _____ Preferred number for sms: _____

Home: _____

Work: _____

Email: _____

Emergency Contact (incase we are unable to reach you):

Name/relationship to owner: _____ Mobile: _____

Are there any other people besides yourself, who you authorize to drop off and pick up your dog? We will not release your dog to anyone not listed and they must show identification.

Please circle: How did you hear about Doghouse Daycare?

Facebook/Instagram

Website

Recommendation

Street Sign

Name: _____

Yellow Pages

White Pages

Doghouse Trailer

Other- please specify

Canine Details:

Dog 1

Name: _____

Date of birth: _____

Breed: _____

Colour: _____

Sex: M F

Veterinary Clinic: _____

Flea/ Worm treated: Y N

Desexed?: Y N

If No, you would under normal circumstances, **be required to have your dog desexed after 6 months old.**

Please bring in latest vaccination certificate for Reception staff to sight.

Dog 2

Name: _____

Date of birth: _____

Breed: _____

Colour: _____

Sex: M F

Veterinary Clinic: _____

Flea/ Worm treated: Y N

Desexed?: Y N

If No, you would under normal circumstances, **be required to have your dog desexed after 6 months old.**

Please bring in latest vaccination certificate for Reception staff to sight.

Behaviour Details

How often does your dog socialise with other dogs?

How does your dog react to new people or other dogs/puppies visiting your home?

Does your dog guard food, toys or people?

Is your dog frightened of anything?

Has your dog ever been attacked by another dog? Please give details.

Health Details

Please NOTE: To prevent passing on parasites your dog should be on a flea and worm prevention program. Please treat with a product such as Revolution or Advantage at least 48 hours before coming to daycare.

Does your dog have hip/joint problems? Please give details.

Does your dog react negatively when certain areas of the body are touched? Please give details.

Is there any other relevant health information that will help us care for your dog? (Allergies, epilepsy, heart murmur etc.)

WAIVER AND RELEASE OF LIABILITY

I acknowledge that I am the legal owner or guardian of the dog(s) I wish to enrol at Doghouse Daycare.

When my dog is admitted into the facility, Doghouse Daycare is relying solely on the information I have provided that my dog is in good health and has not harmed or shown aggressive or threatening behaviour towards any person, animal or thing. I certify that this information is correct and I will inform Doghouse Daycare if this information changes.

I acknowledge that Doghouse Daycare does not contain dogs in cages and I accept that there are inherent risks associated with such an environment, including but not limited to transfer of parasites or communicable illness, injuries, or behavioral problems.

While Doghouse Daycare takes care to assess the temperament of every dog, behavior that makes some dogs unsuitable for daycare may appear later. Doghouse Daycare retains the right to remove and exclude my dog from daycare at any time.

Doghouse Daycare will closely supervise the dogs however, I agree that I am solely responsible for any loss, damage or harm caused or contributed to by my dog(s) while using the facility.

If I cannot be contacted in the case of an emergency, I agree that Doghouse Daycare may seek immediate veterinary care for my dog and I will be responsible for all costs that result from this.

I acknowledge that by signing this document I agree to pay all cancellation costs, fees or surcharges during my interactions with Doghouse Daycare and its associates.

I agree to collect my dog by **6.00pm** and if I am late I agree to contribute to the costs of keeping the facility open. The fee will be \$1 for each minute I am late. If I am unable to collect my dog by 6.30pm I understand my dog may be boarded and I agree to pay the late fees and the boarding fees.

I understand that images of my dog may be recorded and used on our public website or social media. Other uses, such as for media purposes will be discussed with me first.

I agree to abide by all the conditions set out in this *Waiver and Release of Liability* and I agree to act within any other guidelines provided by Doghouse Daycare while my dog uses the facility and associated services.

I acknowledge that Doghouse Daycare is the trading name and pending Trade Mark of Doghouse Daycare Pty Ltd ABN 20 152 952 102.

I release Doghouse Daycare and its employees and agents, from all liability, and indemnify Doghouse Daycare and its associated entities from any and all claims of every kind and nature whatsoever, arising directly and indirectly, from my dog's participation in activities or use of service and including any legal claims and medical expenses.

I HAVE READ THIS AGREEMENT, UNDERSTAND ITS TERMS, and UNDERSTAND THAT I AM WAIVING CERTAIN LEGAL RIGHTS BY SIGNING IT.

Owner's Name _____ Owner's Signature _____ Date _____

GUIDELINES

To help your dog get the most out of daycare

The Doghouse is a grooming and daycare facility for dogs and people that love life. Our expert carers provide close, individual attention to help your dog find suitable playmates and enrichment.

Force-free

Doghouse Daycare is a member of the *Pet Professional Guild*. This is the Association for Force-Free Pet Professionals. This means we concentrate on the physical, mental, environmental and emotional well being of every dog and are opposed to the use of force in the pet care industry.

Puppies

Your puppy must be at least 12 weeks of age and be fully vaccinated with the Canine Cough (C5) vaccination and we recommend that your puppy has been part of your family for at least two weeks.

Sex

All dogs over 6 months must be desexed with no exceptions (ie; sterilization or vasectomy are not permitted).

Vaccinations

To maintain the highest standard of hygiene and disease control at our facility, all dogs must have a current annual c5 vaccination before they can attend. Owners **must show** current vaccination certificates on their dog's first visit and each time their vaccination is updated. We do not permit alternative forms of vaccination or immunity.

Standard puppy vaccination schedule:

6-8 Weeks- First C3 vaccinations

10-12 Weeks- Kennel Cough vaccinations

14-16 Weeks- Final C3 vaccinations

Over 16 weeks- Annual c5 vaccinations

Please check with your Veterinarian about your dog's individual vaccination schedule, as there are a variety of different vaccines available.

We will allow dogs that have been triennially vaccinated with a registered vaccine that covers parvovirus, distemper and hepatitis (C3). However your dog will still require an annual booster that works against canine cough.

Health

Your dog must be in good health and free from any condition that could potentially affect other dogs. If your dog has been ill with a contagious condition in the last 30 days please do not bring your dog to daycare until cleared by your vet.

Canine cough is one such contagious condition. Please tell us if your dog has recently spent time at a boarding kennel. We keep a close eye on all our dogs for signs of canine cough. If your dog has been coughing please do not come to daycare until cleared by your vet.


Flea/tick protection

Flea control such as Advantage or Frontline should be in use to protect your dog. Please apply it 48 hours before coming to daycare. If we discover parasites, your dog will be isolated until we can apply a flea wash. Flea protection will also be administered. There is a \$25 charge for this.

Medication

Please let us know what medication your dog is taking even if we do not have to administer it. It helps us understand potential changes in behaviour.

 /doghousedaycare

 @doghouseadelaide

 DoghouseADL



Introductions

As part of our unique force-free approach we prefer to introduce dogs gradually to one another. We use our quiet areas to give dogs time to calm down and get ready to become part of a new group.

Behaviour

During your dog's first day at the Doghouse we will pay close attention to the way your dog interacts with our carers and other dogs. This is a screening process to make sure your dog is suitable for daycare and will be happy with us.

Daycare is not suitable for every dog and we do not allow dogs that show threatening behaviour. Using the Waiver and Release of Liability form, owners will need to certify that their dog has not previously shown these unwanted behaviours.

The safety of our dogs and staff is our priority and if a dog is enrolled and then subsequently shows these tendencies the dog will immediately be separated from other dogs. We reserve the right to refuse daycare at any time.

Restricted breeds

Doghouse Daycare welcomes most breeds if the individual dog has a suitable temperament for daycare. However South Australian legislation restricts some breeds and we do not allow them in our playgroups. They are pit bull terriers, American pit bull terriers, Japanese tosas, Argentinean fighting dogs (dogo Argentino), Brazilian fighting dogs (fila Brasileiro) and the Perro de Presa Canario or Presa canario.

What your dog will need at daycare

Your dog must wear a humane collar with an ID tag and we ask that you use a lead when arriving and leaving the facility. Please leave other items at home. We provide all the stimulation your dog needs.

Food

We generally do not feed dogs. However, we will make an exception for puppies. Fresh water is available at all times. Please tell us if your dog has any allergies.

Fees

Fees are payable in advance, daily or weekly or on the day, just before your dog is admitted.

Opening hours

Doghouse Daycare is open Monday - Friday from 7am to 6pm. A late pickup fee will be charged at \$1 for each minute you are late after 6pm. After hours you will reach a message bank, so please leave a message and we will return your call as soon as possible.

Reservations and cancellations

You can reserve your dog's daycare place either by phone, in person or by email. Please book by 4pm the day before. This allows us to roster the right amount of staff to ensure our high standard of care.

As our grooming services are in demand, we strongly encourage owners to create a 4-8 week regular grooming spot for their dog with Reception staff. This ensures a guaranteed grooming spot. We otherwise encourage owners to book for grooming a week in advance, but even then, availability may not always be possible.

Cancellations with less than 24 hours notice, or no shows for daycare or grooming will be charged a \$25 cancellation fee (2 dogs \$40).

